## building for the post-mobile world

why "mobile sites" are doomed, why the future is made of structured content, and how to build without breaking the bank



### hi. i'm @eaton! i'm with lullabot.

strategy, design, and development





### feel free to leave if...

- You don't manage or publish content
- Your pool of content is small, and static
- You have infinite budget, unlimited staff
- You're retiring in 2014

Otherwise? Stick around, watch or heckle #postmobile

### change is here

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People don't want different content or less content. They imagine that their devices are different windows on the same content, and we don't get to choose how people view our stuff.

Karen McGrane, A List Apart

### Mobile is today's crisis

47% of US adults use phone for browsing
15% use their phone for *most* browsing
45% of teen girls – same as IE's share

### Mobile: No longer a feature

75% of mobile usage at home or the office
90% split tasks between multiple devices
68% avoid desktop site if mobile breaks

### Parity: No longer optional.

\$50k-150k to build a midrange app
60% of apps are never downloaded
50% of app time is gaming or facebook

### **Apps: Not a silver bullet.**



### breakpoint overload





### blink, blink, wink

Google Glass breaks every web site's interaction model. Sigh.



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### not even mobile

any site you can imagine. Join us!

Get Started with Drupal

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rupal Distributions

are a collection of predilas far fastirs



**Every Budget** 

Lifeguard Press osCommerce Migration to Drupal

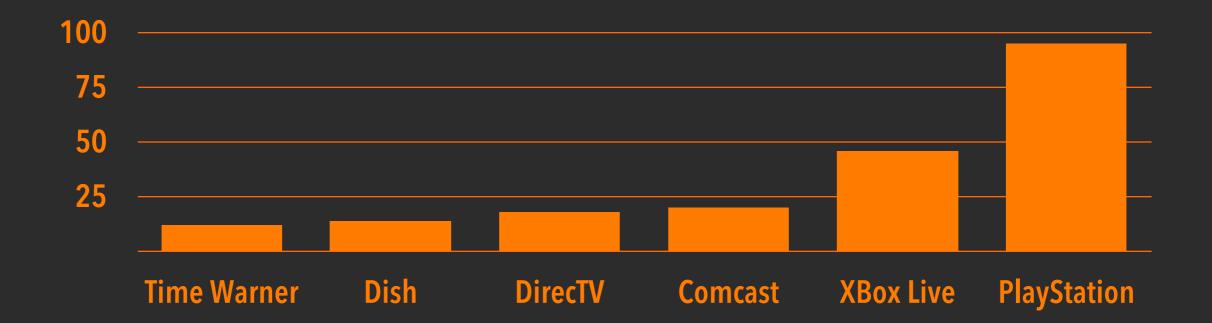
brupal need your help to develop, design and test the next version of Drupal. Get started now.

19,840 Modules 1,594 Themes 527 Distributions 22,931 Developers

This weak

Drupal.org on my living room television. No, seriously.

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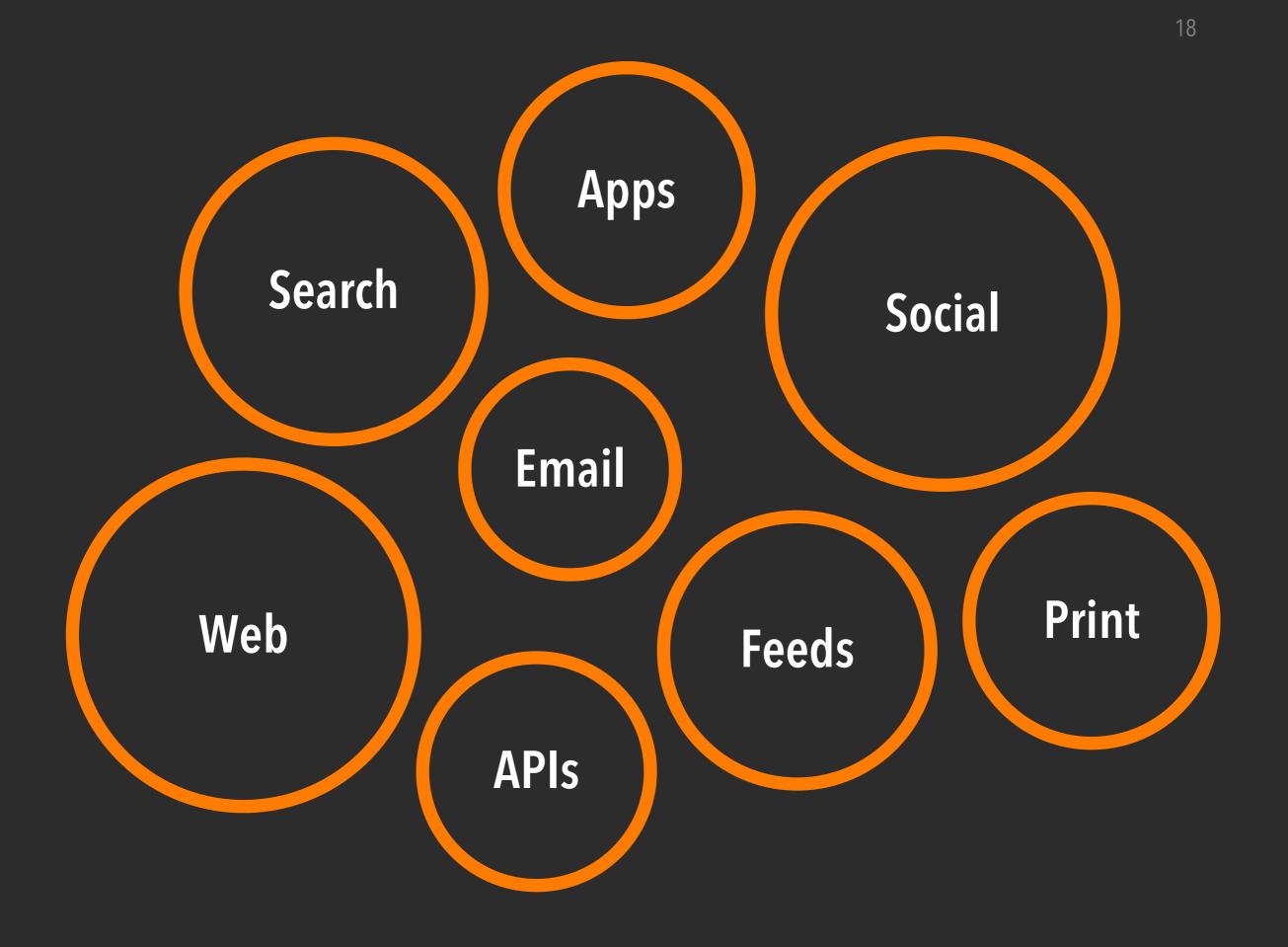


### 46m on XBox Live

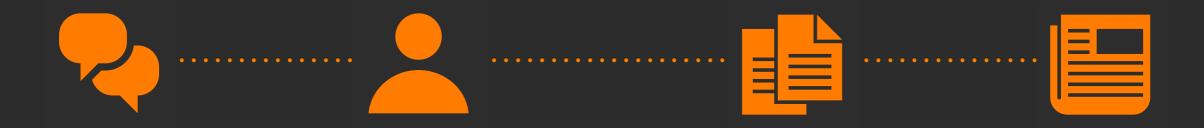
Mobile is today's crisis
 Channel explosion is tomorrow's

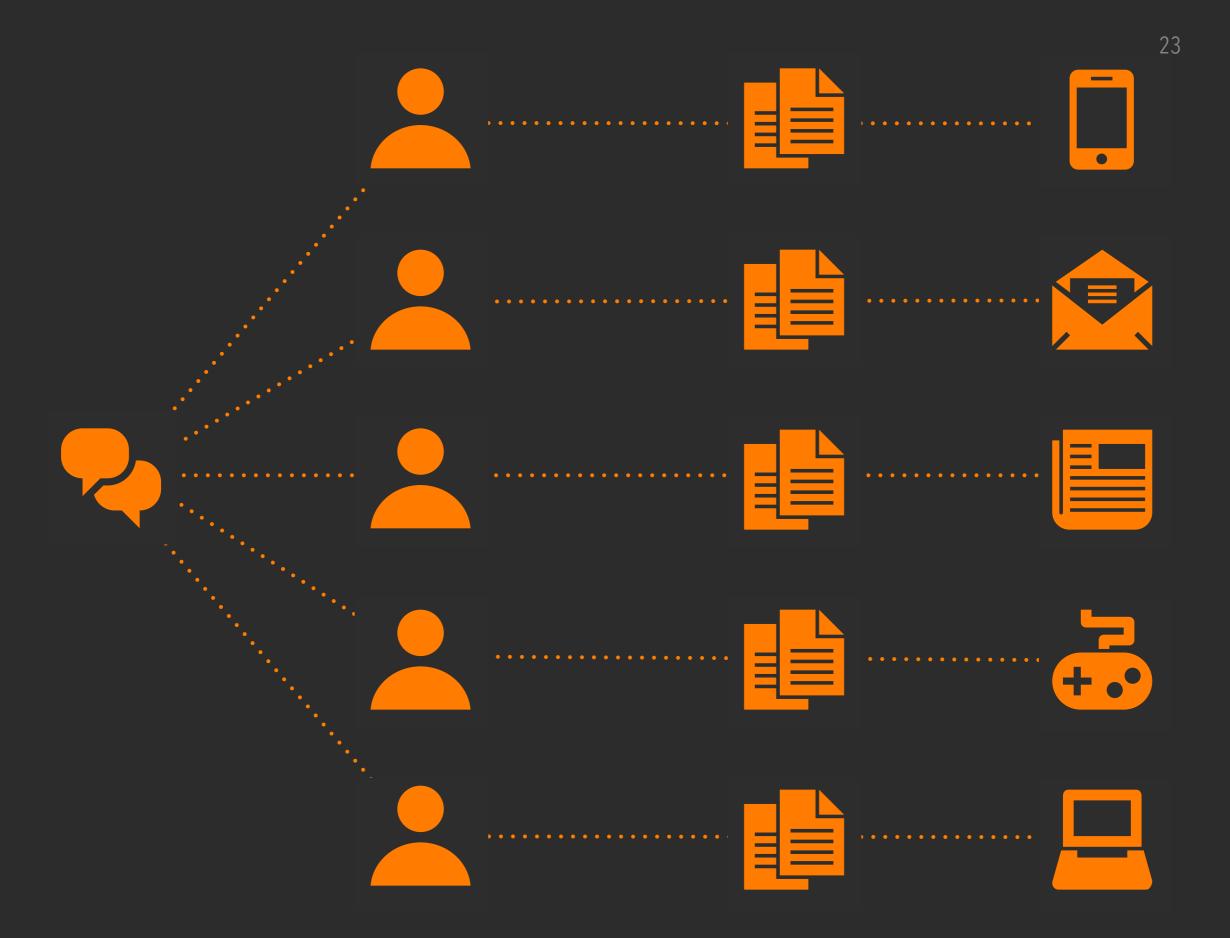






Mobile is today's crisis
 Channel explosion is tomorrow's
 Forked content doesn't scale





The challenge for most organisations in the long run won't be maintaining multiple sets of frontend code or different templates. It will be maintaining variations of duplicate content.

Karen McGrane: A Separate Mobile Site? No Forking Way

Mobile is today's crisis
Channel explosion is tomorrow's
Forked content doesn't scale
This isn't a new problem

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### plan for the future or pay to rebuild and repuid....

and rebuild...

# there is a solution

Rather than thinking primarily about the final presentation – publishing web pages, mobile applications or brochures – an informationcentric approach focuses on ensuring our data and content are accurate and available.

Whitehouse.gov, Digital Government Blueprint

# who's already grappling with it?

- Governments (see Data.gov)
- Large enterprise businesses
- Technical writers
- News media (see NPR's COPE)



### Manage one pool of content

### NPR'S COPE

- Create Once, Publish Everywhere
- Small team, started a decade ago
- Uses the same content across all channels

### NPR'S COPE

- Desktop
- Mobile
- ▶ iPhone
- Android
- Partner
- Microsite
- Youtube
- Social

news ⊨ science ⊨ energy Printing Solar Panels In 7

listen

### Printing Solar Panels In The Backyard

September 21, 2012 1:00 PM

arts & life music



With crowd-sourced funding through Kickstarter, a team of inventors are building a Solar Pocket Factory: a machine designed to print micro solar panels—like the ones used in phone chargers and garden lights. Coinventor Shawn Frayne stopped by Flora Lichtman's backyard with a few pieces of the prototype to explain how the machine works.

### Transcript

npr

news

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### NPR'S COPE

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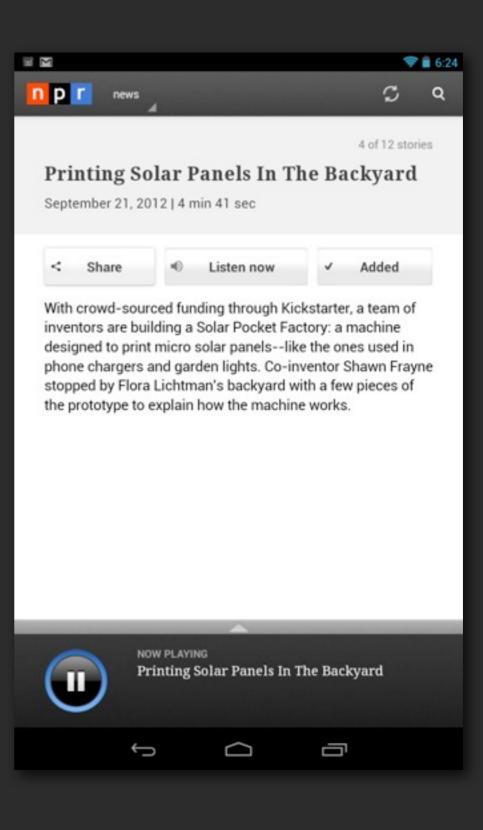
- Desktop
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Printing Solar from National Public September 21, 2012	c Radio	The Bac	kyard			

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### **Broadcast Dates**

Talk of the Nation, September 21, 2012

- Desktop
- ► Mobile
- ▶ iPhone
- Android
- Partner
- Microsite
- Youtube
- Social

### SCIENCE

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TOPICS AUDIO VIDEO BLOG FOR TEACHERS WAYS TO

### VIEW CURRENT WEEK

### Video

### POPULAR VIDEOS

Getting a Grip on Finger Wrinkles What's So Cool About Frozen Water? Where's The Octopus?

Behold the Mighty Water Bear

Shooting Stars What is a Flame? Reel Science Friday: 2012 Highlights Step Into an Optical Illusion Blue Whale Barrel Roll Super-Sized Snapshot

### ARCHIVE

Podcast

YouTube

### SEP. 21, 2012

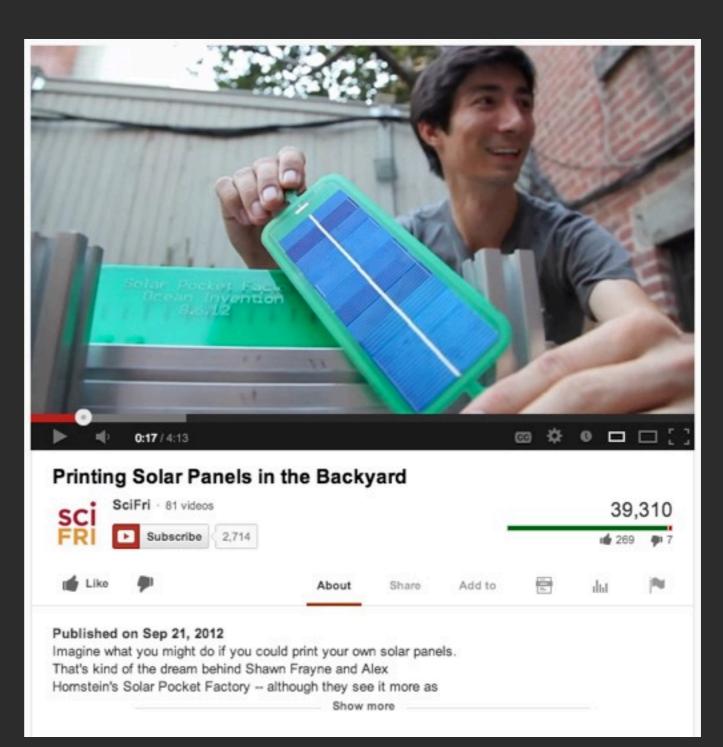
### **Printing Solar Panels in the Backyard**



Imagine what you might do if you could print your own solar panels. That's kind of the dream behind Shawn Frayne and Alex Hornstein's Solar Pocket Factory -- although they see it more as the "microbrewery" of panel production rather than a tool for everyone's garage. With over \$70,000 of backing from a successful Kickstarter campaign, the inventors are now

Tweet

- Desktop
- Mobile
- ▶ iPhone
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- Youtube

### Social



### Jeff Eaton

Just stumbled across this doing some research for a presentation. Pretty awesome stuff. http://sciencefriday.com/ topics/engineers-gadgets-geeks/video/09/21/2012/printingsolar-panels-in-the-backyard.html

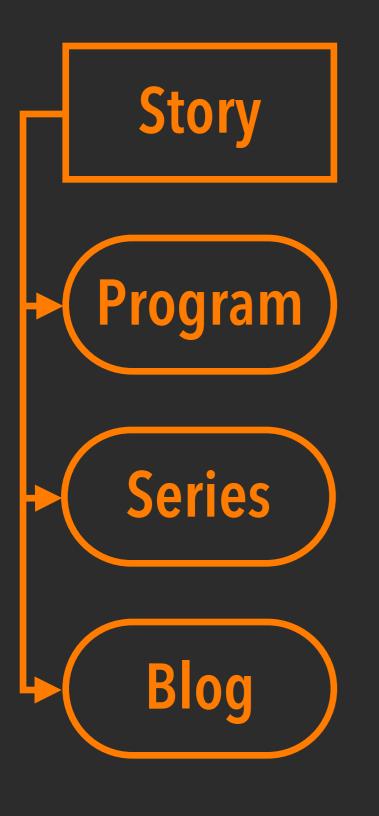


### Printing Solar Panels in the Backyard www.sciencefriday.com

With over \$70,000 of backing from a successful Kickstarter campaign, inventors Alex Hornstein and Shawn Frayne are working on a machine that prints micro solar panels.

Like · Comment · Share · Promote · a few seconds ago near Geneva · 🏨

Manage one pool of content
 Structure content for remixing



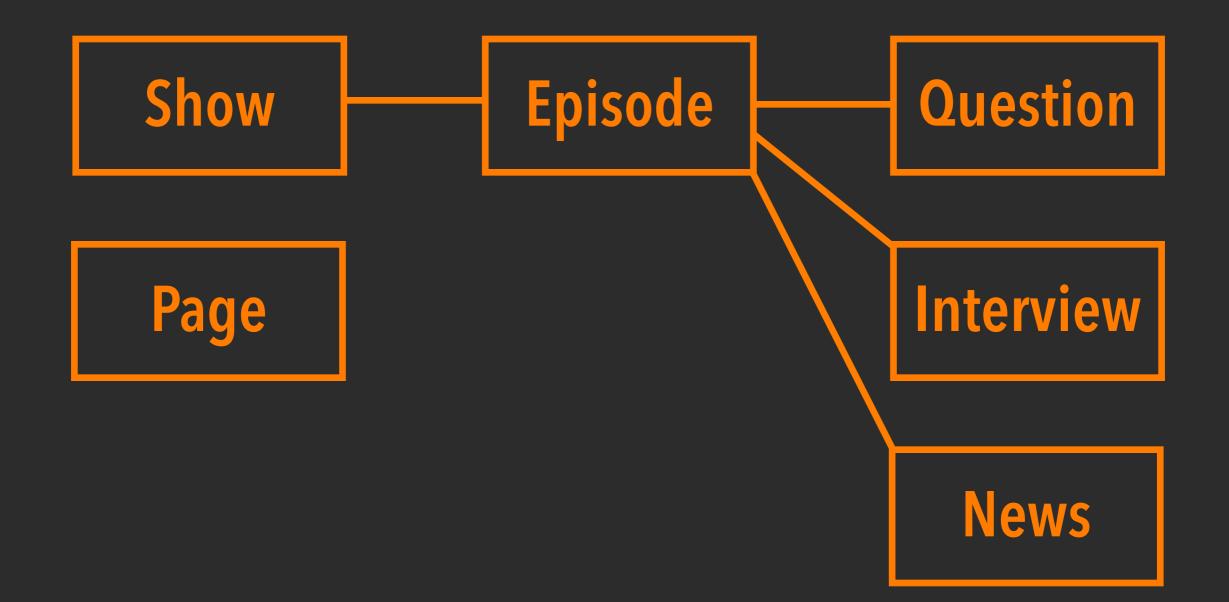
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audio audioDuration audioDescription audioMp3 image pullQuote relatedLink keywords organization listText correction

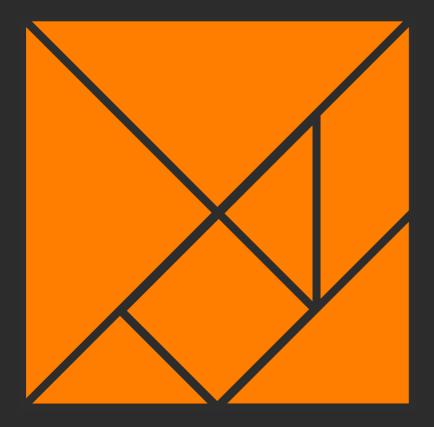
# Tech Guy Labs

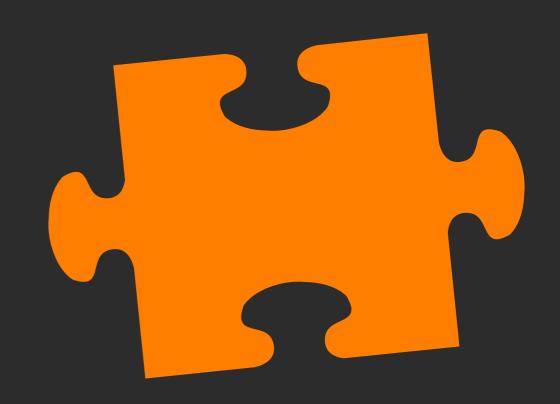


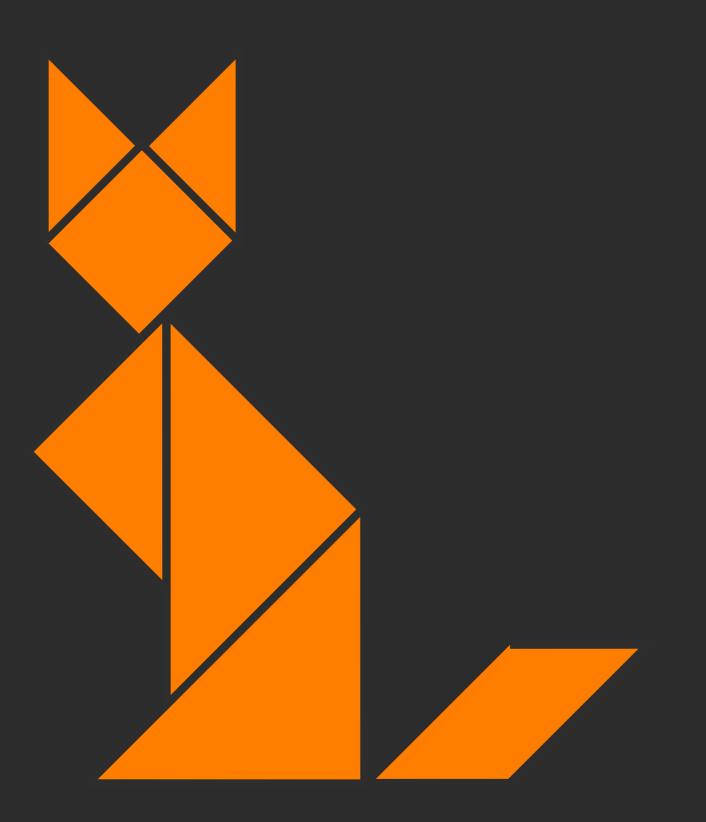
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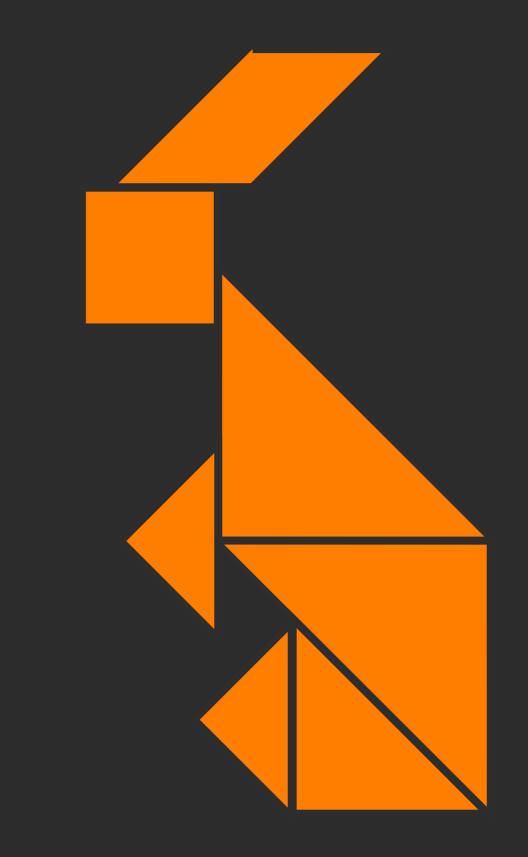


# Flexible chunks beat content blobs









Manage one pool of content
 Structure content for remixing
 Decouple content, presentation

http://api.npr.org/query? fields=title,teasers &format=NRML kid = 170510189&apiKey=MDEwNzg...

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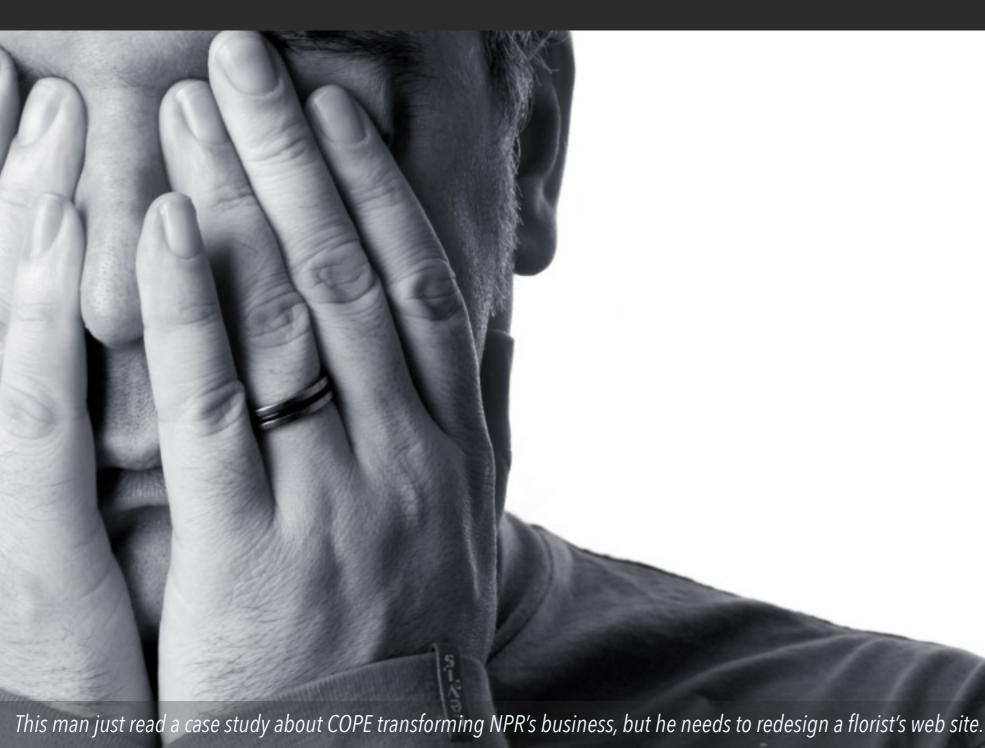
Manage one pool of content
 Structure content for remixing
 Decouple content, presentation
 ...Profit?

Having an API allows us to be highly efficient at building new platforms. We build the presentation, and the 'data' is already ready to go. In 12 months we doubled our online audience and launched 11 products, including a site redesign, with limited dev resources.

NPR, What We Did Wrong: NPR Improves Its API Architecture



### So. Much. Work.



### Model meaning, not appearance

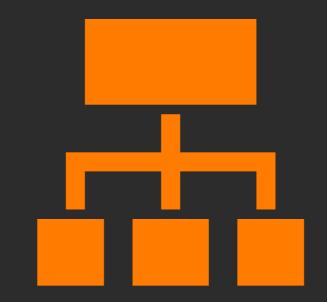
what you have vs. how it's presented Know why each element matters Learn from DBAs, markup purists ► Kill the dreaded "iPhone field" Test models with multiple channels Model meaning, not appearance
 Protect your assets

### Assets

The stuff people want when they visit your site

### Structure

The elements you use to group and organize assets



### Presentation Ephemeral stuff driven by channel design needs



Model meaning, not appearance
 Protect your assets
 Expose and use content feeds

content APIs don't have to be crazy ► RSS, JSON, etc. (Views RSS, Views Datasource) ► Web Services (Services, RestWS, ContentAPI...) Consume, too! (Feeds, Client-side scripts...) Drupal 8 (Web Services Initiative...)

Model meaning, not appearance
 Protect your assets
 Expose and use content feeds
 Tailor the editing experience

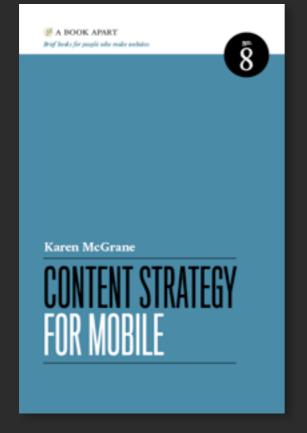
is this the scheduled WYSIWYG rant? yes. It privileges the editor's device Dreamweaver fields kill reuse Visual layout runs the same risk Limit allowed tags, watch for abuse

editors are the most important users Tailor tools for tasks and workflows • Let them control priority, emphasis Don't force them to be designers Plan for long term maintenance

# building for the post-mobile world

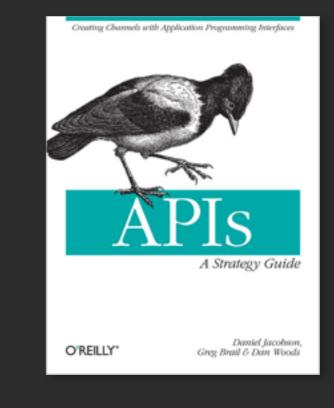
- Reuse, don't fork, your content
- Put purpose and structure first
- Separate assets from presentation
- Expose feeds to drive new channels

### read these books now.



Content Strategy for Mobile





### Content Everywhere

APIs, A Strategy Guide

# read these links, too.

Luke W Karen McGrane Insert Content here MIT Technology Review

Subcompact Publishing Future Friendly Design

Structure first

10 Commandments of mobile design

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